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EN COVID-19 Precautionary Measures

Welcome to the Musée de Charmey!

The Musée de Charmey welcomes you from Tuesday to Sunday, from 2pm to 6pm.

We kindly ask that visitors comply with the museum's hygiene and distancing rules at all times.

Hand hygiene:

- Hand sanitiser dispensers are available at the museum entrance. All visitors must disinfect their hands upon arrival.

Cleaning:

- All surfaces – reception and shop furniture, mediation materials, handrails, door handles and WCs – are cleaned and disinfected on a regular basis.

Safe distancing:

- The maximum number of visitors in the reception and shop area is limited to 2 persons (except for persons sharing a household).

Visiting the exhibition:

- Wearing a mask is mandatory in the reception area and in the store.
- Presentation of the COVID certificate is mandatory from the age of 16. To be presented with an ID.
- Please note that the validity of the certificate can only be checked by scanning it with the "COVID Certificate" application.
- Third country nationals must also present a COVID certificate valid in Switzerland.
- With the introduction of the certificate requirement, masks are not required in the exhibition areas.
- The sales lists, available at the entrance of the Museum of Charmey, are for one-time use only. At the end of the visit, they are to be taken away or disposed of in the basket provided for this purpose.
- When you pass someone in the corridors and stairways, the person leaving (and therefore going down) has priority. Please keep your distance in these smaller spaces.
- Our reception staff is available to answer any questions you may have.

Guided tours and cultural mediation services:

- Presentation of the COVID certificate is mandatory from the age of 16. To be presented with an ID.
- School groups during opening hours: for students aged 16 and over, teachers and accompanying persons, presentation of a certificate is mandatory. Students under 16 years of age are not required to present a COVID certificate or wear a mask.
- School groups during closing hours: the mandatory certificate does not apply.

Processing of personal data:

- When verifying the certificate, the application does not save any data in a central system or in the application.

Thank you for doing your part to keep yourself and others safe. Enjoy your visit!